

THE CONVERGENCE OF POWER AND FLEXIBILITY

OfficeServ 7000 Series Converged IP Communications Solutions



OfficeServ 7030
1 ~ 8 Users



OfficeServ 7100
Less Than 20 Users



OfficeServ 7200-S
15 ~ 50 Users



OfficeServ 7200
25 ~ 100 Users

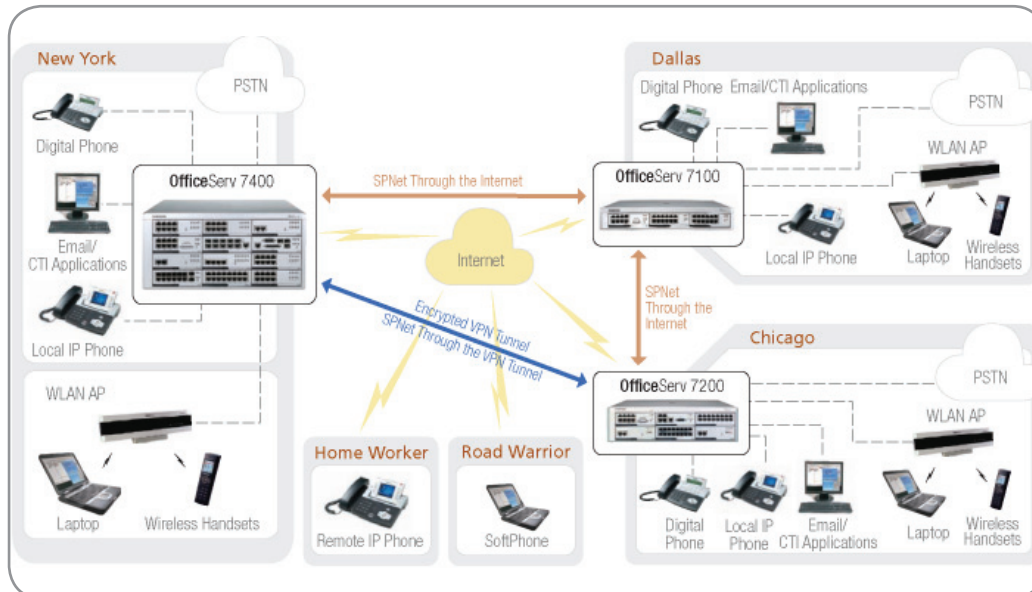


OfficeServ 7400
100 ~ 400 Users

Benefits

- Five year Manufactures warranty
- Reliable, Scalable, User Friendly
- Flexible architecture that easily upgrades as your business grows.
- Investment protection: migrate from one system to another with interconnecting cabinets, common circuit modules, telephone
- Simple setup and administration with a suite of PC-based management tools accessible from anywhere.
- Wireless technologies that support your on-the-move workforce while maximizing convenience and productivity.
- Affordable CTI applications

VoIP Networking—Multiple Sites



Maximum Voice Capacities

| | 7400 | 7200 | 7200-S | 7100 | 7030 | |
|-------------------------|---|------------|------------|------------|-----------|-----------|
| STATIONS | Wireless Handsets | 128 | 32 | 64 | 24 | 16 |
| | Standard SIP Phones | | | | | 16 |
| | Analog Phones | | | 64 | 24 | 10 |
| | Digital Phones | 480 | 120 | | | 8 |
| | Samsung IP Phones / Softphone | | | 64 | 32 | 16 |
| Voice Mail | 20 | 20 | 6 | 4 | 2 | |
| Maximum Stations | 480 | 120 | 70 | 32 | 20 | |
| TRUNKS | Standard SIP Trunks | 128 | 32 | 32 | 24 | 8 |
| | Standard H/323 | 64 | 16 | | | N/A |
| | Analog Trunks | 240 | | 60 | 20 | 4 |
| | Digital Trunks | 240 | 60 | | 46 | N/A |
| | Networking Trunks (SPNet) | 224 | | | 46 | 8 |
| | Maximum Trunks | 240 | 60 | 60 | 24 | 8 |
| | Maximum Stations + Trunks + Voice Mail | 720 | 180 | 130 | 60 | 30 |

Samsung Digital, VoIP and Wireless Phones

IP TERMINALS—FOR HOME OR OFFICE



ITP-5112L



ITP-5121D



ITP-5107S

DIGITAL KEYS



iDCS 28D



iDCS 18D with 14AOM



iDCS 8D



DS-5021D



DS-5014D



DS-5007S



DS-5064B
AOM

WIRELESS HANDSET

In the Home

In the Office



SMT-W5100E

All Phones
Available on
All Systems

System Features

- Account Code Entry
 - Forced - Verified
 - Forced - Not Verified
 - Voluntary
- Account Code Key - One Touch
- Administrator Program Key
- All Call Voice Page
- Attention Tone
- Audio Message with Alarm (Timer) Reminder
- Audio Ringback Tones
- Authorization Codes
 - Forced / Voluntary
- Auto Answer on CO
- Auto Attendant†
- Automatic Call Distribution (ACD)
- Automatic Hold
- Background Music
- Branch Group
- Call Activity Display
- Call Center
 - Agent Busy/Manual Wrap-Up Key
 - Agent PIN (ID) Numbers
 - Agent Login & Logout
 - Automatic Logout
 - Automatic Wrap-Up Timer
 - Priority Call Queuing
 - Embedded Reporting Package
 - Agent Statistics / Call Statistics
 - Group Supervisors
 - Printed Reports
 - OfficeServ DataView
 - UCD Statistics / UCD Monitoring
 - Wall-Style Display Windows
- Call Costing
- Call Forwarding
 - All Calls
 - Busy
 - No Answer
 - Busy/No Answer
 - Forward DND
 - Follow Me
 - External
 - To Voice Mail
 - Preset Destination
 - Preset Forward Busy
- Call Hold
 - Exclusive / System / Remote
- Call Park and Page
- Call Pickup
 - Directed / Groups / Established
- Call Recording
- Call Waiting/Camp-On
- Caller Emergency Service ID (CESID)
- Caller Identification†
 - Automatic Number Identification (ANI)
 - Caller ID
 - Calling Line Identification (CLI)
- Caller ID Features
 - Name/Number Display
 - Next Call
 - Save Caller ID Number
 - Store Caller ID Number
 - Inquire Park/Hold
 - Caller ID Review List
 - Investigate
 - Abandon Call List
 - Caller ID on SMDR
 - Number to Name Translation
 - Caller ID to PSTN
 - Caller ID to Analog Port
- Centrex/PBX Use
- Chain Dialing
- Chain Forward
- Class of Service
- Common Bell Control
- Computer Telephony Integration
 - OfficeServ™ Link
 - OfficeServ™ DataView
 - OfficeServ™ EasySet
 - OfficeServ™ Call
 - OfficeServ™ Operator
 - OfficeServ™ Softphone
- Conference
 - Add On (5 party)
 - Unsupervised
 - Split
- Conference Group
- Customer Set Relocation
- Data Security
- Database Printout
- Daylight Saving Time-Automatic
- Dialed Number Identification Service (DNIS)
- Direct In Lines
 - Direct Inward Dialing (DID)
 - DID Call Limits
- Direct Inward System Access (DISA)
- Direct Trunk Selection
- Directory Names
- DISA Security
- Distinctive Ringing
- Door Lock Release (Programmable)
- Door Phones
- E & M Tie Lines using T1*
- E-Mail Gateway
 - Executive Barge-In (Override)
 - With or Without Warning Tone
 - Trunk Monitor or Service Observing
- External Music Interfaces
- External Page Interfaces
- Flash Key Operation
- Flexible Numbering
- Ground Start Trunks using T1*
- Group Busy Setting
- Hot Desking (ITP Keysets)
- Hot Line
- In Group/Out of Group
- Incoming Call Distribution
- Incoming/Outgoing Service
- Individual Line Control
- IP Keysets
- ISDN-PRI Service
- LAN Interface
- Least Cost Routing
- Live System Programming
 - From any Display Keypad
 - With a Personal Computer
- Meet Me Page and Answer
- Memory Protection
- Message Waiting Indications
- Message Waiting Key
- Microphone On/Off per Station
- Mobile Extension (MOBEX)
- Mobility Solution
- Multiple Language Support
- Music on Hold—Flexible
- Music on Hold—Sources
- Networking
 - QSIG over IP / QSIG over PRI
- OfficeServ™ Connect
- Operator Group
- Overflow
 - Operator / Station Group
- Override Codes
- Paging
 - Internal Zones / External Zones
 - All External / Page All
- Park Orbits
- Power over Ethernet (PoE)
- Prime Line Selection
- Priority Call Queuing
- Private Lines
- Programmable Line Privacy
- Programmable Timers
- Recalls
- Recall to Operator
- Redial Review
- Remote Programming—PC Ring Modes
 - Time Based Routing—Plans
 - Automatic / Manual
 - Holiday Schedule
 - Temporary Override
- Ring Over Page
- Secretary Pooling
- Simultaneous Ringing
- Single Line Connections
- SIP Services
- Speed Dial Numbers
 - Station List
 - System List
- Speed Dial by Directory
- Station Hunt Groups
 - Distributed
 - Sequential
 - Unconditional
- Station Message Detail Recording (SMDR)
- Station Pair
- System Alarms
- System Maintenance Alarms
- System Directory
- Tenant Services (2)*
- Toll Restriction
 - By Day or Night
 - By Line or Station
 - Eight Dialing Classes
 - Special Code Table
- Toll Restriction Override
- Tone or Pulse Dialing
- Traffic Reporting
- Transfer
 - Screened / Unscreened
 - Voice Mail Transfer Key
 - With Camp-On
- Trunk Groups
- Twinning
- Unified Messaging
- Unified Voicemail
 - E-Mail Gateway
 - OfficeServ™ IP-UMS*
- Uniform Call Distribution (UCD)
- Universal Answer
- Virtual Extensions
- Voice Mail
 - Inband Signalling*
 - Integrated (In-Skin)
 - External (Server-Based)*
- VoIP
- Walking Class of Service
- Wireless Handsets

*Available only on selected OfficeServ 7000 systems.

†Requires optional hardware and/or software.

Samsung, OfficeServ and SPNet are registered trademarks of Samsung Electronics America, Inc., and its entities. Design and specifications are subject to change without notice.

For more information visit www.samsung.com/bcs

